

# Elevator Questionnaire

Community groups and residents are working to make sure we have functioning elevators in our buildings. Help us by sharing some basic information on this confidential questionnaire.

All are welcome to fill this out—residents, advocates, visitors, service providers, etc., anyone who has had experience with elevators in SROs and Public Housing.

My Elevator:	Check if applies	Comments:
Works great! No complaints.		
Doesn't always stop level with the floor		
Is often out of service		
Can be out of service for weeks at a time		
Buttons are hard for me to reach		
Gets shut down for repair without notice		
I, or someone I know, has been trapped in the elevator		
I, or someone I know, has been unable to get into/out of their home due to a broken elevator.		
I am sometimes not allowed to use my elevator even when it is working.		

Additional Comments/  
Observations:

**Please let us know where the problems are occurring:**

Building Name: \_\_\_\_\_

Building Address: \_\_\_\_\_

**Would you like to help us improve elevators in housing? *Yes / No***

(Optional) Name: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Email: \_\_\_\_\_

**I can easily use the stairs: *Yes / No***

Thank You for your assistance!

Please send responses to:

**Senior and Disability Elevator Workgroup**

Email us at: [Elevators@sdaction.org](mailto:Elevators@sdaction.org)

Or call *Jessica Lehman* (415-546-1333) — or — *Josh Martin* (415-659-5325)

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